



BULL CREEK

VETERINARY SERVICE

3700 N. M-43 Highway
 Hastings, MI 49058
 269-948-2222
 bullcreekvet@wowway.biz
 www.bullcreekvets.com

Thank you for giving us the opportunity to care for your pet(s). So that we may become better acquainted, please complete the following:

CLIENT INFORMATION

DATE: _____

Name: _____ Spouse/Partner: _____

Address: _____ City: _____ State: _____ Zip: _____

Home#: _____ Cell#: _____ Work#: _____

Place of Employment: _____ Email: _____

*Date of Birth: _____ *Driver's License # _____

**Required by the State of Michigan for Certain Medications.*

PAYMENT IS DUE AT THE TIME SERVICES ARE RENDERED

We accept: Cash, Mastercard, Visa, Discover, American Express, Care Credit, and Personal Checks

(There will be a \$35 charge for return checks.) Tax Exempt: Yes No

*How did you learn about us? Drove By Yellow Pages Website Facebook Other
 Personal Recommendation/Client Referral (Whom should we thank?) _____*

Previous Veterinarian: _____

PATIENT INFORMATION:

Name:				
Breed:				
DOB:				
Color:				
Sex:				
Spayed/Neutered				
Dog Vaccination History:				
Rabies				
Distemper				
Kennel Cough				
Lepto				
Lyme				
Heartworm Test				
Fecal				
Cat Vaccination History:				
Rabies				
Distemper				
Leukemia Vacc				
Leukemia Test				
Fecal				

IF YOU ARE UNABLE TO KEEP YOUR APPOINTMENT PLEASE CALL TO CANCEL WITHIN 24 HOURS OF THE SCHEDULED APPOINTMENT TIME. "NO SHOW'S" WILL BE CHARGED A \$35 FEE.

SIGNATURE: _____ DATE: _____



3700 N M43 Highway • Hastings, MI 49058 • Phone: (269)948-2222 • Fax: (269)948-2252 • bullcreekvet@wowway.biz

MISSED APPOINTMENT POLICY

Our goal is to provide top quality, individualized veterinary care for your pet. Appointments are in high demand and fill up quickly. As a result; no-shows, late arrivals, and cancellations make it difficult to provide care to other patients in need.

As a courtesy, we provide reminder calls the day before your appointment. Reminders can also be sent by text message or email if you would like to take advantage of those options. Ultimately, it is your responsibility to notify us if you are unable to keep your appointment.

CANCELLATION OF AN APPOINTMENT:

Please be courteous and call our office promptly if you are unable to keep an appointment. We request that you call at least 24 hours in advance. Your early cancellation will allow another patient access to veterinary care more quickly.

HOW TO CANCEL AN APPOINTMENT:

Call our office at (269)948-2222 or email us at bullcreekvet@wowway.biz. If it is after hours or you are unable to reach a receptionist due to heavy call volumes, please leave a detailed message. This message should include your name and scheduled appointment time. If you would like to reschedule make sure to include a phone number in the message, we will get back to you as soon as possible.

"MISSED/NO SHOW" APPOINTMENT POLICY:

A "Missed/No-Show" Refers to a client who misses an appointment without cancelling it. A failure to be present at the time of a scheduled appointment will be recorded in the patient's chart as a "No Show".

The 1st occurrence will result in a \$35 missed appointment fee.

The 2nd occurrence will result in a \$35 missed appointment fee. You will no longer be able to schedule an appointment without paying a deposit to secure that time slot.

The 3rd occurrence will result in the forfeit of your deposit, you will be charged a \$35 missed appointment fee, and you will only be permitted to schedule Drop-off or work in appointments.

(Should you miss a SURGICAL APPOINTMENT, fees will be dependent upon the cost and nature of the procedure.)

WE THANK YOU FOR YOUR COOPERATION AND UNDERSTANDING.

SIGNATURE: _____ DATE: _____



3700 N M43 Highway • Hastings, MI 49058 • Phone: (269)948-2222 • Fax: (269)948-2252 • bullcreekvet@wowway.biz

MEDIA RELEASE FORM

We want your pet to be facebook famous, but we need your permission first.

I grant Bull Creek Veterinary Service, its employees, and authorized representatives, the right to take photographs/videos of my pet(s).

I consent to allow Bull Creek Veterinary Service to use the photos/videos for any lawful purpose such as, publicity, illustration, advertising, website content, and social posts.

I DO NOT grant Bull Creek Veterinary Service the right to take photographs/videos of my pet(s).

SIGNATURE: _____ DATE: _____